

QUALITY POLICY

The SCC Group is committed to supplying its customers with a consistently high level of cleaning and facilities services that are specifically designed to suit their requirements while meeting the requirements of all legislation and relevant standards. We will also aim to ensure our commitment to appropriate staff training and develop mutually beneficial relationships with our suppliers.

Mission

“The SCC Group will provide the leadership and support necessary to sustain long-term growth and customer satisfaction for our business; we will passionately promote quality and service at all levels while enhancing each service division’s competitive advantage.”

Our Vision

“We will be a leader in the cleaning and service industry by focusing on customers, our people, continued growth, innovation and efficiency. All of these elements will continue The SCC Group success and demonstrate its market position as being a premier supplier of commercial and industrial facilities management, marine services, vessel brokerage and sales”.

The SCC Group is committed to:

- Applying the internationally recognised quality management standard ISO 9001:2015 as a model;
- Meeting all statutory and regulatory requirements;
- Providing adequate resources to implement maintain and continually improve our Quality Management System;
- Promoting continual improvement strategies to develop and sustain a culture of doing things right and doing them better;
- Ensuring this policy is available to all workers through training and inductions;
- Continually improve the quality of products and service supplied to clients;
- Consistently deliver all products and services at quoted costs and within an agreed time frame;
- Involving all staff in implementing continuous improvement initiatives;
- Ensuring that area managers and on-site supervisors maintain close liaison with site management and that the day to day cleaning standards meet the customer’s specification;
- It is the requirement for all levels of management and workers to comply with this policy to achieve The SCC Group Quality objectives, Legislative and other conditions; and
- Growing the business profitability through expanding market share.



Brandon Petty – Group CEO
23rd March 2025



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